

LVW Knowledge Base (Tooltips)

1. Why can't I select my country? The list contains countries where Liquid Telecom has a physical office. In order for Liquid Telecom to assist you please select on the **Other** option and someone will get in touch with you.
2. What is a domain? A domain is a unique name that appears after the @ sign in email addresses, and after www. in web addresses. It typically takes the form of your organization's name and a standard Internet suffix, such as yourbusiness.com
3. Why is my domain needed? Adding your domain to the Office tenant allows you to create users against the domain and attach your email. Using a custom domain like "rob@contoso.com" with Office 365 can help build credibility and recognition for your brand
4. What is a Microsoft sub-domain (onmicrosoft.com)? Office 365 creates a domain for you, like contoso.onmicrosoft.com, when you sign up with the service. The user ID that you create when you sign up includes the domain, like "alan@contoso.onmicrosoft.com"
5. Do I need Internet Access for Office 365? Internet access is required to install and activate all the latest releases of apps and services included in all Microsoft 365 subscription plans. Note that if you are an existing subscriber, you do not need to reinstall or purchase another subscription.
6. What happens at the end of the trial subscription? You can convert to paid subscriptions and continue using Office 365. Liquid Telecom will be in contact with you throughout the trial period and guide you with converting your subscription
7. Can I increase the number of trial licenses so I can add more users? Once the initial number of trial licenses is issued, it is not possible to add more trial licenses.
8. What applications come with the trial subscription?

Office 365 Enterprise E1 subscription includes the below applications(online)

 - Yammer Enterprise
 - Whiteboard (Plan 1)
 - Sway
 - SharePoint Online Kiosk
 - PowerApps for Office 365
 - Office for the web
 - Microsoft Teams
 - Microsoft Stream for O365 E1 SKU
 - Microsoft Planner
 - Microsoft Forms (Plan E1)
 - Flow for Office 365
9. Can I access Teams online or from my device? Microsoft Teams can be installed on your device or used online through the office.com portal. You can install Teams across 5 devices limited to one user account.
10. Who can I call using Teams? you can call users within your domain using Teams and setup meetings for anyone else that is not part of your domain. You can also invite external users as guests in Teams